

## **WAMR LLC Privacy Policy**

**Last Update: MARCH 31, 2024**

WAMR LLC (“WAMR”, “we”, or “us”) respects your privacy and understands the importance of respecting it. This Privacy Policy (the “Policy”) describes the personal information we collect and how we use, process, and disclose that information. This Policy applies to our privacy practices in connection with our websites and mobile applications that link to this Policy, including our WAMR Instant Legal Advocacy App (collectively, the “Services”) and our direct offline interactions with you.

This Policy is incorporated by reference into our Terms of Service located below:

<https://wamr.app/terms.pdf>

### **Changes to the Policy**

We may update portions of this Policy from time to time and alert you that changes have been made by indicating on the Policy the date it was last updated. You can find the date of the last update at the top of the Policy. Keep in mind that use of the Services means that you accept the current version of this Policy as linked to the Services at that time. We encourage you to re-visit this Policy on occasion to learn of any changes, and if you do not agree to these changes, you should stop using the Services.

### **How to Contact Us**

If you have questions or complaints regarding our Policy or have a disability which prevents you from accessing this Policy and requires it to be provided in an alternate format (such as audio or large print), you can email us at [support\[at\]wamr.app](mailto:support@wamr.app) or write to us at:

WAMR LLC

Attn: Support Team

3355 Lenox Road, Suite 750

Atlanta, GA 30326

### **What information we collect**

We collect three categories of personal information - personal information you give us; personal information automatically collected from your use of the Services; and personal information you disclose to or that we collect from third-party sources.

***Personal information you give us*** Depending on your use of the Services, we collect some or all of following personal information directly from you to enable the Services and access to third-party services, such as payment processing and user verification.

*Account data.* When you register for an account with us, we require certain personal information to open your account, such as your name, email address, password, phone number, and physical address.

*Profile data.* We may also ask you to provide additional profile information to use certain features of the Services which may include profile photos, date of birth, and documentation to verify your identity such as the last four digits of your social security number and a copy of your driver's license or passport. Certain parts of your profile (like your profile photos, location, and bio) are part of your public profile page and will be publicly visible to other users of the Services.

*Payment data.* We process our users' payments to us and Outside Attorneys through our payment card processors and may receive the last four digits of your credit or debit card number for recurring payments.

*Communications inside Services.* When you communicate with another user through the Services, we collect the audio/video information you choose to share with the user and may provide you the option to save and retrieve a recording of that communication.

*Direct Communications.* When you communicate with WAMR, including via phone, email, or chat, or use the Services to communicate with other users, we collect information about your communication and any information you choose to provide.

***Personal information we collect through your device.***

*Usage data.* We collect information about your interactions with the Services, such as the pages or other content you view, your searches, requests you have made, how long you spent on a page or screen, sites from which you link or browse to in the Services, navigation paths between pages or screens, information about your activity on a page or screen, access time, duration of access, and other actions on the Services.

*Location data.* When you use certain features of the Services, we may collect information about your approximate location (e.g., city/town associated with your IP address). To use the Service, we require you to opt in to use our location sharing feature. We collect the precise location information of your mobile device while you are using the Services to verify that you are eligible to receive Services at the time of your request. Keep in mind that most mobile devices allow you to control or disable the use of location services by any application on your mobile device in the device's settings menu. If you choose to disable the use of location services on the device you are using to access the Services, you will not be able to use our Services.

*Device data.* We collect information about your computer or mobile device, such as its operating system type and version number, manufacturer and model, browser type, screen resolution, IP address, unique device identifiers, or general location information such as city, state, or geographic area.

*Cookies and similar technology.* When you access the Services, we (including companies we work with) may place small data files on your computer or other mobile device. These data files may be cookies, clear gifs, pixel tags, e-tags, “Flash cookies”, or other local storage provided by your browser or associated applications (collectively “Cookies”).

We, and in some cases, our third-party service providers, use Cookies for different purposes, including to make our Services function properly, to run analytics and better understand how our Services are used, to count the number of app users, and to learn how the Services may be improved.

We may use the following types of Cookies:

<b>Type of Cookie</b>	<b>What it does</b>
Necessary	We use necessary Cookies to help make the Services usable by enabling basic functions like page navigation and access to secure areas of the Services. The Services cannot function properly without these Cookies.
Functional	We use functional Cookies to record information about the choices you have made and to allow us to tailor the Services to you. These Cookies mean that when you continue to use the Services, we can provide you with our Services as you have asked for them to be provided.
Analytics	We use analytics Cookies from Google Analytics to help us understand how our visitors use our Services. These Cookies can provide us with information to help us understand which parts of the Services interest our users and if they experience any errors. We use these Cookies to test different designs and features for our Services. For more information on Google Analytics, visit <a href="#">Google’s information page</a> .

Advertising	We use Cookies set through our Services by our advertising partners to show you relevant advertisements elsewhere. If you do not allow these Cookies, you will still see ads, but they will be less relevant to your interests.
Social Media	We use Cookies set by social media services that we have integrated into our Services to allow visitors to interact with and share content via these platforms.

You can set your browser to remove or reject Cookies through your browser controls which are often found in your browser’s “Tools” or “Preferences” menu, but doing so may limit certain functionalities on the Services. The exact process required to opt out depends on the type of browser and/or device you are using.

If you wish to opt out of the use of Cookies by third parties, you can do so either directly from their website or through an industry-developed web page that allows you to opt out of third-party Cookies. If you go to [www.aboutads.info/choices](http://www.aboutads.info/choices), you can learn how to exercise choice regarding the collection of information about your online activities over time and across multiple third-party websites, online services, devices, and applications for interest-based advertising purposes.

For more information about Cookies, including how to see what cookies have been set on your device and how to manage and delete them, visit [www.allaboutcookies.org](http://www.allaboutcookies.org).

***Personal information we collect from third-party sources.***

*Personal information and payment data collected by third parties.* If you are an Outside Attorney, our payment card processors Stripe and/or Plaid collect your digital payment details, bank account or payment card numbers, social security number, and transaction information. This information is collected both to set up your Stripe or Plaid accounts for use on our platform and to process your payments to WAMR. Payment data is collected directly by these third-party payment service providers.

*Third-party services.* If you choose to log in to our Services through a third-party site or service (e.g., Apple, Facebook, or Google), the third-party service may send us information such as your registration and profile information from that service. The information we may receive varies by service and is controlled by the relevant service.

*Other sources.* To the extent permitted by applicable law, we may receive additional information about you, such as demographic data, fraud detection information, or data from credit bureaus and other third-party data providers.

When we obtain personal information about you from third parties, your provision of, and our receipt of your personal information will be governed by those parties’ own notices and

applicable laws. We will use the personal information we receive in accordance with this Policy. We may combine the information about you that we receive from third-party sources with other information we have about you.

## **How we use your information**

In general, we use, store, and process your information to provide and improve the Services and for security and safety purposes. For example, we may use your information:

### ***To provide the Services, including to:***

- Setup and maintain your account, including verifying your identity
- Provide and operate the Services
- Enhance and improve our Services
- Provide customer support
- Send you service, support, and administrative messages, reminders, technical notices, updates, security alerts, and information requested by you at any telephone number, by email messaging
- Facilitate your login to the Services via third-party identity and access management providers, such as Facebook, Google, and Apple
- Process transactions and send notices about your transactions
- Personalize or customize your user experience
- Enable you to communicate with Outside Attorneys, as defined below, and other WAMR users
- Send your requests for reviews, for fraud detection and prevention, and for any purpose you authorize at the time of collection
- Administer referral programs, rewards, surveys, contests, or other promotional activities or sponsored events in which you participate

### ***For research and development:***

We may use your personal information to analyze and improve the Services and to develop new products and services, including by studying our user demographics of the Services. We may also create aggregated, de-identified, or other anonymous data from your personal information. We may use this anonymous data and share it with third parties for our lawful business purposes, including to analyze and improve the Services, market research, analytics, and business intelligence purposes.

### ***For marketing and advertising:***

We and our third-party advertising partners may collect and use your personal information for marketing and advertising purposes:

*Direct marketing.* We may send you WAMR-related marketing communications as permitted by law. You will have the ability to opt-out of our marketing and promotional communications as described in the *Opting out of marketing communications* section below.

*Digital advertising.* We may contract with third-party advertising and social media companies to display ads on the Services and other sites. These companies may use cookies and similar technologies to collect information about you (including the device data, online activity data, and/or geolocation data described above) directly from you as you use their services.

***For security and safety, including to:***

- Verify your identity or authenticate information that you provide, including during account creation and password reset processes
- Resolve disputes, collect fees, and troubleshoot problems
- Detect, prevent, and/or remediate fraud, abuse, security incidents, or other potentially harmful, prohibited, or illegal activities
- Detect, prevent, or remediate violations of and enforce our Terms of Service and Policies.
- Manage and protect our information technology infrastructure
- Conduct investigations and risk assessments
- Conduct checks against databases and information sources (such as but not limited to public government databases)
- Perform creditworthiness and solvency checks
- Comply with applicable laws, requests, and legal processes from governmental authorities, subpoenas, or to protect the rights of WAMR

***With your consent:***

In some cases, we may specifically ask for your consent to process your personal information.

## **How we disclose your personal information**

***With your consent***

We may share your information at your direction or with your consent.

***Profiles, listings, and other public information***

Your public profile page on the Services will always include some basic information, such as your user ID or name associated with your account, your public profile photo, the city and state where you are located, and any additional information you choose to provide.

The Services allow your public profile to be included in search engines, in which case your public profile may be indexed by search engines and may be published as search results.

### ***Outside Attorneys***

WAMR enables users to connect with and contact independent attorneys who sign up for the Services from various specialties (“Outside Attorneys”). If you are a user and agree to communicate with an Outside Attorney through the Services, we may provide your information to the Outside Attorney in that transaction as reasonably necessary to facilitate the transaction. If you are an Outside Attorney, we may provide your information to users searching for legal services.

### ***Service providers***

We may share information with our contractors, service providers, and other third parties we use to support the operation of the Services and our business including web hosting, analytics, payment processing, email delivery, marketing, insurance, and customer support services. In some cases, the service provider may directly collect the information from you on our behalf.

### ***Third-party platforms and social media networks***

If you have enabled features or functionality that connect the Services to a third-party platform or social media network, we may disclose to that party the personal information necessary to facilitate the connection or that you authorized us to share. We limit any information shared to what you have authorized during the point of connection. We do not control the third-party’s use of your personal information. Examples of such connections include logging in to the Services using your account with the third party, providing your API key or similar access token for the Services to a third party, or otherwise linking your Services account to a third-party’s services.

### ***Professional advisors***

We may disclose your personal information to professional advisors, such as lawyers, bankers, auditors, and insurers, where necessary in the course of the professional services that they render to us.

### ***Business transfers***

We may sell, transfer, or otherwise share some or all of our business or assets, including your personal information, in connection with a business transaction (or potential business transaction) such as a corporate divestiture, merger, consolidation, acquisition, reorganization, or sale of assets, or in the event of bankruptcy or dissolution.

### ***Responding to legal requests, preventing harm, and protecting our rights***

We may disclose your personal information to courts, law enforcement, governmental or tax authorities, or third parties. We will make such disclosure to the extent: (1) required or permitted to do so by applicable law, (2) such disclosure is reasonably necessary to comply with our legal obligations or process, (3) to respond to claims asserted against us, and (4) for security and safety purposes.

We may also disclose your personal information as described elsewhere in this Policy or as disclosed to you at the time of collection.

### **Your preferences and choices**

You are not obligated to provide us your personal information. However, if the personal information is necessary to process your order, reply to your inquiries or otherwise provide the Services, we may not be able to assist you without it.

#### ***Communication preferences***

You can control the methods by which we may contact you about your account, promotions, and announcements in the Notifications section within your WAMR account.

#### ***Opting out of marketing communications***

You may opt out of marketing-related emails by following the opt-out or unsubscribe instructions at the bottom of any marketing emails you receive from us. You will continue to receive service-related and other non-marketing emails.

#### ***Personal information in your account***

You can review, correct, update, and edit certain information you provide to us at any time by logging in to your account and reviewing your account settings and profile. You can also request that we delete your personal information if you close your account with us. Please note, however, that we may be unable to delete certain information needed to comply with applicable laws, detect or prevent fraud, collect any fees owed, resolve disputes, assist with or process claims, troubleshoot problems, assist with any audits and investigations, enforce our Terms of Service and Policies, and take other actions reasonably necessary, permitted, or required by applicable law.

If you want to submit a request related to your personal information, contact us as indicated above in the “Contact us” section. For your protection, we may need to verify your identity before responding to your request.



### ***Third-party platforms and social media networks***

If you choose to connect the Services to a third-party platform or social media network, such as by using the third party's authentication service to log into your account on the Services, you may be able to control your settings through the third-party platform or social media network. If you withdraw our ability to access certain information from a third-party platform or social media network, that choice will not apply to information that we have already received from that third party.

### **Security and retention**

We maintain appropriate technical and organizational measures to help protect the personal information we collect from unauthorized disclosure or access and accidental or unlawful destruction, loss and alteration while it is under our control. However, we cannot ensure or warrant the security of any personal information during their transmission to us.

We will keep your personal information for as long as is necessary:

- For the purposes for which the information was collected
- To maintain your account and provide our Services to you
- As business records reasonably retained in the normal course of business
- To respond to any questions, complaints or claims that may be made by you or on your behalf
- To keep records required by law
- To comply with legal obligations, resolve disputes or enforce other applicable contracts and policies

Different retention periods apply for different types of personal information we collect.

### **International Users**

We are based in the United States and store your personal information in the United States. The Services are intended for use by individuals according to the laws of the state or jurisdiction where the individual accesses the Services. Note that the Services are currently available only to individuals located inside the State of Georgia within the United States. If you access the Services from outside the United States, you do so on your own initiative, at your sole risk and you are responsible for compliance with applicable laws.

### **Children**

The Services are not intended for anyone under the age of 18, and we do not knowingly collect personal information from users under the age of 18. If you believe we collected

information from or about a child under the age of 18, please contact us at support [at] wamr.app.

### **Third-party privacy practices**

Our Services may contain links to other websites and services operated by third parties. Similarly, we may use other third-party service providers such as for payment who have separate websites you will be required to visit to use our services. These third-party websites or services are not subject to our Policy, and if you follow links to sites not affiliated or controlled by us, you should review their privacy and security policies and other terms and conditions. We do not guarantee and are not responsible for the privacy or security of such sites, including the accuracy, completeness, or reliability of information found on these sites.